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New Client Package

Thank you for choosing Yuppie Dog for the care of your dog(s)! Please complete and fax/email/or drop off the following forms:

1. Reservation Request Form
2. Dog Profile (1 per dog)
3. Emergency Care Authorization (1 per dog)
4. Pickup Authorization Form
5. Credit Card Authorization Form
6. Services Agreement & Release of Liability (initial every page and sign)
7. Copy of Vaccination Records

Your package will be reviewed and we will contact your no longer than 48 hours to confirm your reservations via email. Please note that in order for this to be possible, we must receive all completed forms with all required signatures, and the current vaccination records. Any missing information will delay the process.

Also note, boarding reservations are ONLY confirmed via email. If you do not receive a boarding confirmation email after 48hrs please contact us.

We look forward to care for your dog(s) soon!

Yuppie Dog Team

Don't forget to like us on Facebook and Instagram!



YuppieDog



Yuppie_Dog



Reservation Request

Owner Name: _____ Contact Number: _____

Dog's Name (1): _____ Dog's Name (3): _____

Dog's Name (2): _____ Dog's Name (4): _____

Email Address: _____

Boarding Reservation

Date (1): Arrival Date: ____ / ____ / ____ Departure Date: ____ / ____ / ____

Date (2): Arrival Date: ____ / ____ / ____ Departure Date: ____ / ____ / ____

*Reservations for more than 15 days require a 50% deposit at the time of booking.

Please note that standard boarding *checkout is at 12 noon*. An *\$18 late checkout fee* per guest will be assessed if picked up after 12 noon. Pickup and drop off can only occur during our business hours.

Monday- Friday 6:30am-7:00pm, Saturday 9am-4pm, Sunday 9am-12 noon.

Boarding Type

- Urban Loft- \$36 per night
- Urban Loft-2 dogs sharing-\$64.80 (combined weight < 120lbs)
- Urban Loft-3 dogs sharing - \$88.20 per night (combined weight < 120lbs)
- Comfy Quarters-\$20 per night (for dogs under 20lbs)
- Comfy Quarters-2 dogs sharing-\$36 (combined weight<20lbs)

* Multiple Pet Discounts only apply for dogs from the same family sharing the same enclosure.

Boarding Additional Services

- One on one playtime-20 minutes session
- House Food-\$2 per feeding
- Meds \$2 per Administration (must fill out Med Log, no injectables)

Grooming Services

- No Hassle Bath (Call for pricing)
- Heaven Premium Bath
- Other Services (See Grooming Brochure):

Daycare Services

- Full Day
- Half-Day Daycare
- Saturday Daycare
- Day Boarding
- Boarding-Daycare Add-On (\$17 per day)

Please specify dates for Daycare services (month/day):

____ / ____	____ / ____
____ / ____	____ / ____
____ / ____	____ / ____
____ / ____	____ / ____
____ / ____	____ / ____

Notes:



Dog Profile

Owner's Name: _____ Additional Owner: _____

Cellphone _____ Work _____ Other: _____ Add'l Owner Number: _____

Primary Email Address: _____ Other Emails Address: _____

Mailing Address _____ What company do you work for? _____

How did you here about Yuppie Dog? (Please circle) Pet Talk Postcard Client Referral
 Facebook Market Drive by
 Instagram Event Other:

Emergency Contact (<u>other than owner(s)</u>)	Emergency Contact Phone	Emergency Contact Email
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Dog's Name	Breed
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Color:	Sex: M F Spayed/Neutered: Y N	Weight:	Date of Birth:
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Veterinarian's Name	Veterinarian's Phone:
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Veterinarian's Address: _____

Behavioral Profile

Has your dog ever bitten anyone?	Yes No	If yes, please explain
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Has your dog ever bitten another dog?	Yes No	If yes, please explain
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Has your dog been to daycare?	Yes No	Are there any situations where your dog may become unfriendly? Please describe:
Has your dog ever been boarded before?	Yes No	
Does your dog play well with other dogs?	Yes No	

What is your dog's Behavior? (Mark all that apply)

- | | | | |
|------------------------------------------|-----------------------------------------|---------------------------------------------|---------------------------------------------------------|
| <input type="checkbox"/> Low Energy | <input type="checkbox"/> Playful | <input type="checkbox"/> Slow Eater | <input type="checkbox"/> Shy with other dogs |
| <input type="checkbox"/> High Energy | <input type="checkbox"/> Dog Aggressive | <input type="checkbox"/> House Trained | <input type="checkbox"/> Shy with people |
| <input type="checkbox"/> Hyperactive | <input type="checkbox"/> Eats Poop | <input type="checkbox"/> Separation Anxiety | <input type="checkbox"/> Destructive |
| <input type="checkbox"/> Food Aggressive | <input type="checkbox"/> Eats Rocks | <input type="checkbox"/> Jumps on People | <input type="checkbox"/> Protective |
| <input type="checkbox"/> Fearful | <input type="checkbox"/> Likes to Mount | <input type="checkbox"/> Food Allergy | <input type="checkbox"/> Escape Artist from crate |
| <input type="checkbox"/> Toy Aggressive | <input type="checkbox"/> Digger | <input type="checkbox"/> Excessive Barking | <input type="checkbox"/> Escape Artist from fenced area |



Dog Profile - Continued

Medical History

Has your dog been diagnosed with any of the following conditions? (Mark with an X)

<input type="checkbox"/> Heart Condition	<input type="checkbox"/> Bloat	<input type="checkbox"/> Physical Limitations (arthritis, blind, deaf, etc.)
<input type="checkbox"/> Thyroid Disease	<input type="checkbox"/> Cancer	<input type="checkbox"/> Renal / Kidney Disease
<input type="checkbox"/> Food Allergies	<input type="checkbox"/> Diabetes	<input type="checkbox"/> Other:
<input type="checkbox"/> Seizures	<input type="checkbox"/> Skin Allergies	

If yes to any of the above or if your dog suffers from ANY condition(s) not listed above, please describe/explain the situation (severity, occurrence, behaviors to look for, etc.):

Please list prescribed medication and/or supplements given:

Are your dog's vaccines up to date? ____ Yes ____ No

*** You will be denied service if proof of vaccination is not presented before the scheduled service.**

Feeding Profile

Is your dog on a special diet?	Yes	No	If yes, please describe: (i.e. Grain-free, Low-Calorie, etc.)
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How many times do you feed your dog? (Mark with an X)	1x per day			2x per day			3x per day
	AM	Noon	PM	AM	Noon	PM	
Quantity Fed: (in cups)							

For Internal Use Only

Forward to Behavioral Specialist	Yes	No	Approved for Boarding	Yes	No
Approved for Group Play	Yes	No	Approved for Grooming	Yes	No

Notes:



Emergency Care Authorization

Dog's Name: _____ Breed: _____ Age: _____

If the dog named above becomes ill or is injured, I understand that Yuppie Dog Daycare & Grooming will transport my dog to the closest veterinary care facility of their choice. Owner authorizes Yuppie Dog to contact the below vet to obtain a full medical history:

Veterinary Office Name: _____

Address: _____

Phone Number: _____

In the event of an injury or illness, I understand Yuppie Dog will make every effort to notify me, or my emergency contact of the injury or illness, and medical treatment. I authorize Yuppie Dog Daycare & Grooming to approve veterinary treatment up to **\$500.00** in the event I cannot be reached.

I authorize Yuppie Dog to use the credit card on file to pay for all veterinary care cost. In the event the credit card on file is declined, I will assume full responsibility upon my return for payment and/or reimbursement for veterinary services rendered. I understand Yuppie Dog will not release my dog until such reimbursement is made.

In the event my dog must receive overnight emergency care, I understand my dog's reservation will be terminated and it is my responsibility to make payment arrangements directly with the veterinary clinic. I understand Yuppie Dog is not responsible for any additional medical veterinary costs.

I understand that Yuppie Dog Daycare & Grooming cannot be held responsible for the results of the veterinary treatment or the loss of my dog.

This agreement is valid starting on the date below whenever Yuppie Dog Daycare cares for my dog. I understand it is my responsibility to update this emergency information whenever necessary.

Owner's Name (Print): _____

Owner's Signature: _____

Date: _____



Pick-Up Authorization Form

The following individuals have my permission to pick up my dog(s) from Yuppie Dog's daycare, boarding or grooming services. I understand that the credit card on file will be used to satisfy all outstanding charges owed to Yuppie Dog when the persons listed by me arrive to pick up my dog(s).

Name: _____ Relationship: _____

Phone: _____ Email Address: _____

Name: _____ Relationship: _____

Phone: _____ Email Address: _____

Name: _____ Relationship: _____

Phone: _____ Email Address: _____

Name: _____ Relationship: _____

Phone: _____ Email Address: _____

Under no circumstances will my dog(s) be released to anyone other than the individuals named above without prior written authorization. I understand Yuppie Dog may require a government issued identification to determine identity of those listed in this form. I understand Yuppie Dog may refuse to release my dog(s) if individuals refuse to provide identification. I understand it is my sole responsibility to notify Yuppie Dog in writing if any of the people listed above are no longer authorized.

Owner Name (Print): _____

Owner's Signature: _____

Date: _____



Credit Card Authorization Form

Owner/Guardian Name: _____

Dog's Name: _____ Dog's Name: _____

Dog's Name: _____ Dog's Name: _____

Owner agrees that this credit card will be used for any and all services rendered by Yuppie Dog, LLC for the dog(s) named above. Owner also agrees that this credit card can be used to satisfy any outstanding fees & charges as per service agreement, to include veterinary services incurred while under Yuppie Dog's care.

Credit Card type: ___MasterCard___ ___Visa___ ___American Express___ ___Discover

Credit card # _____

Expiration date ____/____/____ Verification code: _____

Name on the card: _____

Billing address: _____

City/State/Zip Code: _____

Telephone: (____) _____

Owner Name (Print): _____

Owner's Signature: _____

Date: _____

Yuppie Dog is required to periodically comply and adhere to policies, procedures and technical systems that store, process and transmit cardholder data set forth by the Payment Card Industry Data Security Standards (PCI DSS). Yuppie Dog will always act with diligence and professionalism to secure your credit card information.





Services Agreement & Release of Liability

This is an Agreement entered into by and between Yuppie Dog, LLC, a registered Texas limited liability corporation doing business as Yuppie Dog Daycare & Grooming and the Owner/Guardian.

The following are the terms of service that apply to **all** visits by your dog(s) to Yuppie Dog, Daycare, Boarding, & Grooming.

Health, Vaccinations & Dog(s) Behavior

- I certify, understand and agree that my dog(s) is/are healthy and I will not enroll any dog (s) in Yuppie Dog that has any condition that could potentially jeopardize the health of other dogs or people and has not had any potentially communicable diseases or parasites within 30 days prior to enrollment. I further certify that my dog(s) has /have not harmed or shown aggression or threatening behavior towards any person or any dog.
- I certify that I will keep my dog(s) vaccines up to date and acknowledge that vaccines, although effective in most cases, do not completely protect my dog(s) from contagious diseases.
- I understand that special needs dogs, puppies and senior pets naturally have a higher risk of injury, stress-related illness, communicable illness, or exacerbation of any pre-existing condition. I waive any claim for injury or illness experienced by my pet while in the care of Yuppie Dog that is not directly caused by negligence or lack of care on behalf of Yuppie Dog staff.
- I acknowledge and I am aware that the employees of Yuppie Dog, LLC are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illness.
- I agree that if fleas and/or ticks are found on my dog(s) during any visit to Yuppie Dog, a natural flea bath will be administered at my expense.
- I understand that my dog(s) may be placed in a kennel for "time outs" for aggressive or unwanted behavior for a maximum of (3) 15 minutes periods.
- I agree to be solely responsible for any and all acts or behavior of my dog(s) while in care of Yuppie Dog, including payment of costs of injury to staff, visitors or other animals or damage to facilities caused by my dog (s). *I release Yuppie Dog, LLC and its agents from any liability for such injuries and/or damages.*

Veterinary Care & Injuries

- I acknowledge that Yuppie Dog will always act with diligence and professionalism in bestowing services to my dog(s) and Yuppie Dog, even with the best care, cannot prevent all accidents or injuries that might occur during the course of a normal stay or during periods of group playtime activities.
- If in my absence, my dog should be injured, appears sick, or otherwise requires immediate veterinary attention as determined by Yuppie Dog in its sole and absolute discretion, I hereby authorize Yuppie Dog, LLC to consult with any veterinarian for treatment or guidance. I authorize Yuppie Dog, LLC to utilize the services of any veterinarian selected by Yuppie Dog, LLC. I understand that I am responsible for any charges, including transportation costs, incurred with respect to any such veterinary services. I name Yuppie Dog, LLC as my agent to act in my name to accomplish the foregoing.

Owner/Guardian initials _____



Services Agreement & Release of Liability - Continued

Hours of Operation

- I am aware that check-in and checkout for boarding, daycare, and grooming services is available during Yuppie Dog's normal business hours, 7 days a week.
 - Business hours:
 - Monday- Friday 6:30am-7:00pm
 - Saturday 9am-4pm
 - Sunday 9am-12 noon
- I acknowledge that checkout is at 12 noon and an ***\$18 late checkout fee per guest*** will be assessed if picked up after 12 noon.
- I acknowledge that if I, or any of my authorized pickup agent do not pickup before 7:00 pm on weekdays, 4:00 pm on Saturday, or by noon on Sunday, my dog(s) will be automatically boarded and I will pay all boarding charges and/or other charges due at pickup the next business day

Cancellation

- I agree with Yuppie Dog's cancellation policy. Cancellation policy is 24 hrs. prior to check-in for non- peak periods and 5 days for peak periods. Cancellations not received on time, or no-shows will be charged (1) one night per reserved enclosure to the credit card on file. Peak periods are determined as follows:
 - a. Memorial Day
 - b. Labor Day
 - c. Fourth of July
 - d. Thanksgiving
 - e. Christmas
 - f. New Year

Payments & Charges

- I agree to pay Yuppie Dog for all fees and charges I, or my dog(s) may incur on each visit, prior to taking custody of my dog(s), and agree that my dog(s) will not leave the facility until all charges due are paid in full. I hereby authorize Yuppie Dog to charge my credit card on file for any additional fees and charges that I, or my dog(s) may incur.
- I understand that the credit card on file will be used to pay for all services when any one of the people I listed in my dog(s) pick-up authorization form come to pick up my dog(s) at Yuppie Dog.
- If any unpaid balance remains due after (30) thirty days, Yuppie Dog will impose interest at a rate of 1.5% per month until paid.

Reservations

- I acknowledge that a confirmed reservation is a reservation that has a completed boarding package and has a valid credit card on file and proof of current vaccines. Yuppie Dog, LLC reserve the right to deny service to anyone who does not comply with this requirement.
- Reservations for more than 15 days require a 50% deposit at the time of booking.

Grooming Services

- I will advise Yuppie Dog of any allergies, sensitivities, or pre-existing medical conditions so we can avoid aggravating these situations.
- I acknowledge that Yuppie Dog reserves the right to cease any groom in the event our Bather determines it is in your dog's best interest or your dog displays aggressive behavior.

Owner/Guardian initials _____



Services Agreement & Release of Liability - Continued

- I understand that Yuppie Dog will use extra care and patience for older dogs and I agree Yuppie Dog will not be held responsible for any reaction due to mental or physical stress of grooming my geriatric dog(s).
- I understand my dog(s) might become very uncomfortable and/or scared during the grooming process and might attempt to bite our Bather. In the event this happens, I understand Yuppie Dog will notify me and a special handling fee will be accessed to my bill.

Daycare Pass

- I acknowledge that in the event I purchased a daycare pass, the pass has a 90 days expiration date from the date of purchase.
- I acknowledge that there are no refunds for unused or partially used expired daycare passes.

Media Release

- I acknowledge that Images or videos of my dog(s) might be taken for social media or marketing material and I hereby authorize the use of such.

Release of Liability

I recognize that there are inherent risks of illness and/or injury when dogs are allowed to co-mingle and engage in canine pack behavior, despite the best supervision. Such risks include but are not limited to problems arising from rough play (i.e. bites, scratches), chasing, ingesting found objects (i.e. rocks), fleas, and kennel cough. I understand and agree that in neither Yuppie Dog, LLC, nor any of its employees, staff, or volunteers will be liable for any illness, injury, death and/or escape of my dog(s) provided that reasonable care and precautions are followed, and I hereby release Yuppie Dog, LLC staff or volunteers of any liability of any kind whatsoever arising from or as result of my dogs attending Yuppie Dog.

I hereby certify that I am the owner/guardian of the dog(s) in Yuppie Dog's care and have read and agree with the items set forth above. This agreement will remain in full force and effect for any future reservations for my dog(s) at Yuppie Dog, Daycare, Boarding, & Grooming.

Print Name

Date

Signature